# Angela Ford



### **Angela Ford**

CONTINUOUS
IMPROVEMENT DIRECTOR
BUSINESS PROCESS &
AUTOMATION SPECIALIST

My Kolbe is **8-5-4-3**.
I am naturally a Researcher.
My "why" is to find a better way and share it with you!

better ways to operate your agency.

#### **GET IN TOUCH WITH ANGELA**







## MAXIMIZE YOUR AGENCY

During her more than 25 years of experience in the insurance industry, Angela has demonstrated a passion for helping agencies improve their technology systems and business processes. Angela has developed and delivered continuing education and professional training programs on a national level for a variety of clients, including, professional organizations like NetVu (Network of Vertafore Users), large agencies and insurance brokerage firms.

### Specialties

- Operational Effiencies
- · Developing Workflows
- · Agency E&O Auditor
- Risk Management Solutions
- · Identifying and Mitigating E&O Risks
- · Policy & Procedure Development
- CE Instructor

### Experience

- Continuous Improvement Director IIAT
- Regional Manager/Consultant -Angela Adams Consulting Services
- Professional Services Solution Architect/Project Manager -Vertafore
- Director of IT Application Beecher Carlson
- VP, Agency & Automation Standards Beecher Carlson

### Certifications

· Project Management Professional (PMP)

"IIAT has been invaluable to me as an agency president and an agency owner. I can't imagine running an agency without their knowledge and resources."

- Joe Dodd, Clients First Insurance Group, LLC